
















Retail Quick Reference Guide

These steps have been provided as a guide for assistance. Your Dejavoo payment terminal is equipped with Event Driven software; The terminal will automatically choose the appropriate application based upon the swipe or entry of a card number.



Note: On **Z3** or **Z8** terminals, the  or  keys, or touching the **Z6**, **Z9** or **Z11** **Credit** or **Sale** ideal screen prompts change the payment type and Transaction type options.



SWIPED OR MANUAL CARD SALE	DEBIT SALE	TICKET ONLY SALE
<ol style="list-style-type: none"> From the CREDIT SALE ENTER AMOUNT AMOUNT enter sale amount and press OK Tap, Swipe OR Manually Enter Card # - If AVS prompts, input AVS information Terminal communicates with the Host Receipts Print  	<ol style="list-style-type: none"> From the CREDIT SALE ENTER AMOUNT  Press the  Scroll using the Arrow keys select DEBIT press OK Input Amount press OK Tap, Swipe OR Manually Enter Card # - If AVS prompts, input AVS information Input PIN and press OK Terminal communicates with the Host Receipts Print  	<ol style="list-style-type: none"> From the CREDIT SALE ENTER AMOUNT Press the yellow  arrow key Scroll using the Arrow  key select TICKET press OK Input Amount press OK Input Password (1234 Default) and press OK Input previously obtained AUTH CODE Tap, Swipe OR Manually Enter Card # Receipts Print
VOID TRANSACTION	RETURN TRANSACTION	SETTLE THE OPEN BATCH
<ol style="list-style-type: none"> From the CREDIT SALE ENTER AMOUNT Press the yellow arrow key  Scroll using the Arrow key  select VOID press OK Input VOID Amount and press OK Press F2 to reconfirm void OR F4 to cancel Input Password (1234 Default) and press OK Tap, Swipe OR Manually Enter Card # Receipts Print  	<ol style="list-style-type: none"> From the CREDIT SALE ENTER AMOUNT Press the yellow arrow key  Scroll using the Arrow key  select RETURN press OK Input RETURN Amount and press OK Press F2 to reconfirm return OR F4 to cancel Input Password (1234 Default) and press OK Tap, Swipe, OR Manually Enter Card Receipts Print  	<ol style="list-style-type: none"> From the CREDIT SALE ENTER AMOUNT screen press F3 Highlight Core Settle Daily Batch press OK Input Password (1234 Default) and press OK Terminal communicates with the Host Reports Print 

USA Models, V8S, V8S PLUS, V9S, V9S Wi-Fi, V9S PLUS, Z Line

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REPRINT RECEIPT COPY ON SCREEN HELP MY FAVORITES

1. From the CREDIT SALE ENTER AMOUNT screen press F3


2. Scroll using the Arrow key  select REPRINT CR/DB RCPT press OK

3. Input Password (1234Default) press OK

4. Scroll using the Arrow key  select desired option(s) press OK

5. Receipt Prints 

For Immediate assistance with all the Terminal Functions, simply Press the Dot key on your terminal keypad




The Help will appear on the Terminal Display to assist with explanations/ next steps


Press the RED X Key to exit help

MERCHANT PORTAL-TOUCH SCREEN

1. From the CREDIT SALE ENTER AMOUNT


2. Press  the icon and choose desired options

Adding Favorites

1. Highlight the menu item you wish to save to favorites. Press the  key (located on the bottom left side of the keypad to the left of the zero key)


2. Press the F2 to select YES

3. Highlight the menu placement to assign favorite to


4. Press OK 


Managing Favorites

1. From the CREDIT SALE ENTER AMOUNT screen press OK

2. Scroll using the Arrow key  select UTILITY and press OK


3. Input Password (1234 Default) and press OK

4. Scroll using the Arrow key  select FAVORITES and press OK


5. Scroll using the Arrow key  select the desired option to edit and press OK

PRINT DAILY REPORT

1. From the CREDIT SALE ENTER AMOUNT screen press F3

2. Scroll using the Arrow key  select DAILY REPORT press OK

3. Input Password (1234Default) and press Ok

4. Receipt Prints 

POWER ON/OFF

POWER ON: (V SERIES)
PRESS AND HOLD F1 UNTIL UNIT POWERS ON.


POWER OFF:

1. FROM THE ENTER AMOUNT SCREEN PRESS OK

2. USE THE UP ARROW TO HIGHLIGHT POWER OFF AND PRESS OK


Accessing Favorites


1. From the CREDIT SALE ENTER AMOUNT screen press F3

2. Scroll using the Arrow key  select desired option from the list of favorites and press OK


PRINT SUMMARY REPORT


1. From the CREDIT SALE ENTER AMOUNT screen press F3

2. Scroll using the Arrow key  select CORE SUMMARY REPORT press OK

4. Receipt Prints 


WIRELESS ICON INDICATORS (MOBILE UNITS ONLY)

 Signal Strength Indicator
(The More Bars, The Better Your Signal GPRS)

 Battery Strength Indicator

SIM Indicates Issue with SIM Card (GPRS)

Accessing Favorites-TOUCH SCREEN

1. From Credit Sale ENTER AMOUNT Tap  Tap the desired option from the list of favorites.

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